

## COMMERCIAL FLOOR CARE PROCEDURES

## PREVENTATIVE MAINTENANCE

- 1. Place proper walk-off mats in doorways to keep out dirt and grit.
- 2. Attach Bona FloorGards on tables and chairs used on hardwood floors for protection.
- 3. Avoid excess moisture from tracked in water and leaks. Never wet mop a hardwood floor using a string mop and bucket.
- 4. Do not slide heavy item across floor like fixtures or display racks.

# **DAILY MAINTENANCE (Store Personnel)**

- 1. Vacuum and clean walk-off mats daily to maximize their effectiveness.
- 2. Dust mop floors daily to remove all dust, grit and other abrasive particles. Replace dust mop as needed.
- \* DO NOT TREAT DUST MOP WITH ANY CHEMICALS.
- 3. Spot clean heavy traffic areas with a Bona Microfiber Mop and Bona Pro Series Hardwood Floor Cleaner.
- 4. Use Bona Pro Series Hardwood Floor Cleaner to remove heel marks, dirt, dried food stains and spills.

#### **DEEP CLEANING**

- 1. Vacuum or dust mop floor to make sure floor is free of all dust, grit and abrasive particles prior to buffing floor. This will prevent any grit or dust that could get into the buffing pad and leave scratches.
- 2. Option #1: With a 175-rpm buffer and a white polishing pad lightly mist (8' x 8' area) with Bona Pro Series Hardwood Floor Cleaner.
- Option #2: With an auto-scrubber use Bona Pro Series Hardwood Floor Cleaner and make sure the water setting is on low.
- 3. Remove any dirty residue immediately with a slightly water-dampened Bona Microfiber Mop. Move on to the next section. Periodically replace the buffing pad and Microfiber Pad as they become soiled.
- 4. If it was necessary to move fixtures during the deep cleaning process, be sure to carefully place and not drag fixtures when returning to their original location.

#### **BONA TRAFFIC RECOAT**

The perfect time to recoat your floors is just before the finish wears through to the bare wood. Recoating your floor before wear-through will save you from a complete sand and finish.

The general time frame for recoats is:

Street store: 8 to 18 months Inside a mall store: 1 to 3 years

# Recoat With Bona Prep and Bona Traffic

Bona Prep is a specially formulated recoat adhesion system for all types of polyurethane finished hardwood floors, including factory prefinished floors. Bona Prep conditions and prepares the existing finish to optimize adhesion of the new coat of finish. This product is designed to be used full-strength as packaged, do not dilute.

### Prior to Use:

- Do not use this product on any floor that has been waxed or oiled. If unsure, wipe a small section of the floor with a clean, white rag dampened with mineral spirits. If a wax residue appears as a shiny glaze on the rag, DO NOT RECOAT WITH FINISH. Delamination of finish is likely.
- For factory prefinished flooring, contact the manufacturer for specific recoat recommendations.
- Prepare a sample test area using the Bona Prep System to determine general compatibility prior to recoating.

BEFORE USING, READ ALL DIRECTIONS AND MATERIAL SAFETY DATA SHEET #10007 FOR THIS PRODUCT.

#### Directions for Use:

- 1. Vacuum or sweep floor thoroughly to remove loose dirt and grit.
- **2.** FOR SMALL AREAS: Pour Bona Prep into spray bottle and spray over a large section of the floor (approximately 3'x12') at the rate of 2,000 square feet per gallon. Use Bona Prep as a spray buff solution with a standard speed (175 rpm) buffer using a Bona Conditioning Pad. This cleans the floor to ensure any foreign material is removed, as well as conditions and prepares the old finish to optimize adhesion of the new coat of finish.

FOR LARGE AREAS: When using a string mop, apply Bona Prep over 3' x 24' sections of the floor at the rate of 2,000 square feet per gallon. Be careful not to apply too heavily. Surfaces should be damp enough to be slightly wet after abrading using a standard speed (175 rpm) buffer with a Bona Conditioning Pad. This cleans the floor to help remove any foreign material is removed, as well as conditions and prepares the old finish to optimize adhesion of the new coat of finish.

## Continue with Prep and Traffic procedures

WHEN USING AN AUTOSCRUBBER: Set at normal maintenance settings for proper application rate and pad pressure. Use a Bona Conditioning Pad driven by whatever maintenance pad is typically used.

NOTE: Regardless of the size of area, be sure to overlap sections to ensure that no areas are missed.

# **3.** REMOVE ALL RESIDUES IMMEDIATELY USING A BONA MOP OR A WRUNGOUT COTTON TOWEL OR CLOTH DAMPENED WITH BONA PREP.

- **4.** Abrade the floor once it has dried using two Bona Conditioning Pads (one driving the other) so that the pad more effectively contours to the surface of the flooring. This will ensure abrasion of the edges next to any overwood and in the grain pattern, and optimize adhesion of the finish topcoat. Beveled edges and any visibly unabraded areas should be cleaned and abraded by hand.
- **5.** Tack the floor again to remove dust using a Bona Mop or a wrung-out cotton towel or cloth dampened with Bona Prep.
- **6.** When dry, apply a Bona waterborne or oil-modified finishing system WITHIN 2 HOURS following the label directions.

If recoating a factory prefinished floor, use only Bona Traffic or Bona Naturale.

NOTE: If floor cannot be coated with finish within 2 hours, stop between steps 3 and 4 and then proceed with step 4 within 24 hours.

COVERAGE: 2,000 sq. ft./gal. (approx.)

CLEAN-UP: Clean all tools and equipment with water. STABILITY: One year shelf life in unopened container.

NOTE: Frequency of procedures may vary depending on foot traffic and store location